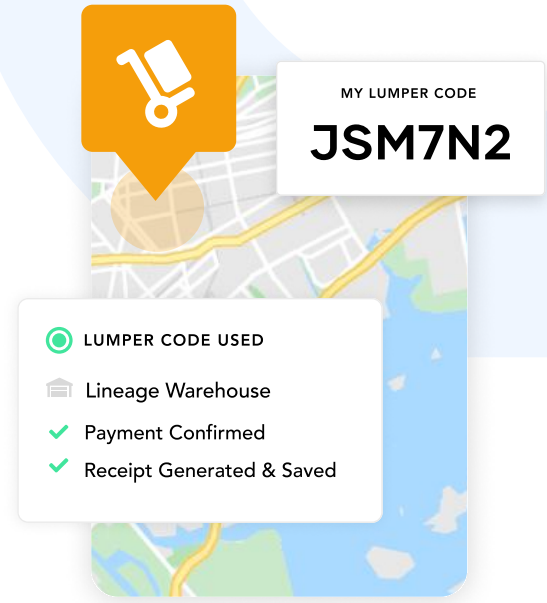




# streamline payments for fleets and brokers

Relay's integration allows brokers to completely automate their lumper payments in Turvo, resulting in a quicker and more effective process.



## Benefits of the Relay & Edge TMS Lumper Integration:



Eliminate late night calls by automatically generating RelayCodes for your drivers to use at warehouses



Improve the driver experience by providing an easy-to-use payment method that saves time on dock



Mitigate the risk of fraud by using secure digital payments



Improve back office operations by receiving instant receipts and charges in Turvo that are allocated to the right shipment

### RELAY BENEFITS

- ✓ Relay analyzed more than 500K transactions to determine that the average lumper fee is \$175
- ✓ An average of 10% of all lumper fees are not reimbursed due to lost receipts
- ✓ With Relay, users get off the dock at least 20 minutes faster
- ✓ If your company makes 1,000 lumper payments a year, that's a savings of \$17,500 annually
- ✓ Added time savings: drivers spend 45+ minutes on dock when paying with cash and checks
- ✓ With Relay, users get reimbursed 100%



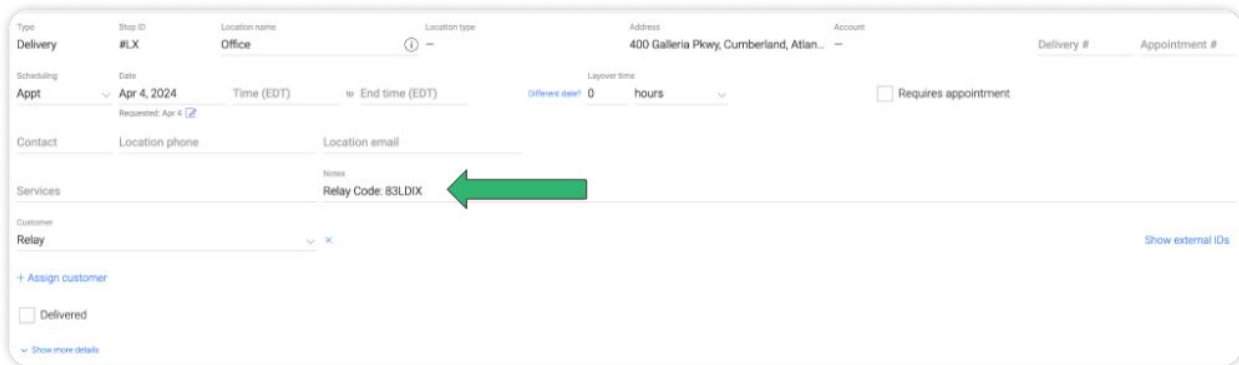
# Turvo Integration

## GENERATING RELAYCODES

RelayCodes are automatically created at Shipment entry for all Relay matching locations once the Shipment is in Covered status

## SENDING CODES TO CARRIERS

The RelayCode can be sent to the carriers by adding the notes field to the rate confirmation



The screenshot shows a shipment entry form with the following details:

- Type: Delivery
- Stop ID: #LX
- Location name: Office
- Location type: Office
- Address: 400 Galleria Pkwy, Cumberland, Atlan...
- Account: [blank]
- Delivery #: [blank]
- Appointment #: [blank]
- Scheduling: Apr 4, 2024
- Time (EDT): [blank]
- End time (EDT): [blank]
- Layover time: 0 hours
- Requires appointment:
- Contact: Location phone, Location email
- Services: Note: Relay Code: 83LDIX (highlighted with a green arrow)
- Customer: Relay
- + Assign customer
- Delivered
- Show external IDs
- Show more details

## CAPTURING LUMPER AMOUNT AND RECEIPTS

- After a payment has been completed using the LumperCode, the charge and receipt will come into Turvo. The charge will be added to the Payments and Deductions screen as well as the Billing screen
- Receipts will be retrieved and included in the shipment documents. These receipts will be stored as document type Lumper Receipts



The screenshot shows a customer record for 'Relay' with the following details:

- IDs: No IDs specified
- Additional attributes: No attributes specified
- Stops: Home, Office (Holland, MI → Atlanta, GA)
- Items: Unspecified quantity (Unknown items)
- Costs:
 

Item	Reference	Location	Rate qualifier	Quantity	Price	Amount	Billable	Status	Note
Accessorial - lumper		Office - #LX	Flat	1	\$175	\$175.00	<input checked="" type="checkbox"/>	-	Lumper fee



Questions? Call Relay at (877) 735-2910  
For Sales, Press 3